



## KGA Value Statement

KGA is different by design. We have a deep belief that life is meaningful and that the service we provide can help improve the lives of others. Whether a challenge is big or small, we respond with care and concern, treating people as people and working together to pursue the most effective, creative solution. As we tend to our clients and teammates, we nurture each relationship, remaining realistic about the present and optimistic about the future.

We believe:

- There is no one right solution, so we help clients wade through many possibilities, asking the right questions to get the most appropriate answers.
- It is important to make significant human contact with each individual, acknowledging the courage involved in addressing personal and professional challenges.
- Extra support and reassurance are key, particularly when clients are seeking help outside of their everyday support network or beyond their comfort zone.
- Stress detracts from creativity and imagination, so it is important to help each person think freely to elicit a more inventive solution.
- Assessment is vital and follow-up helps ensure success.
- Resiliency skills can be improved and current concerns can be turned into opportunities for sustainable growth.
- Direct relationships with employees, managers, HR professionals and partners enable us to help people and grow our business at the same time.

**KGA, INC.**

*MORE HUMAN. MORE RESOURCES.*

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